



Help is Here

Family Service Center

Wilmette • Glenview • Northbrook • Kenilworth

Fiscal Year 2017 Report

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www.familyservicecenter.com



Renee Z. Dominguez, Ph.D.

Dear Friends,

I am excited share with you our 2017 Annual Report which highlights Family Service Center's recent achievements and successes. Over the past year we partnered with our loyal supporters and local community organizations to serve our community with much-needed, high-quality counseling services, crisis support, and outreach education. We continue to honor the spirit of our mission by serving those in need who would not otherwise be able to afford care. According to a recent survey by Mental Health America, 56% of the 40 million Americans suffering from mental

health issues don't seek treatment primarily because of high costs and insufficient insurance. During Fiscal Year 2017, your generous support enabled us to offer a helping hand to those in need of high-quality counseling services. The numbers in this report reflect our success: our dedicated therapists served 558 clients with first-rate counseling. Nearly 80% of these clients qualify for subsidized fees. And through our education outreach and partnerships with over 40 other like-minded organizations we reached nearly another 1,800 people.

This past year we developed new programming which included the provision of a comprehensive sexual abuse prevention program in a local school. Additionally, we partnered with Selah Freedom (the nation's leading anti-sex trafficking organization) to provide trauma-informed substance abuse group counseling to women who recently escaped the sex trafficking industry and are residing in a safe house in our community.

FSC has provided crucial support to children, adolescents, and their families in our community. The National Institute of Mental Health reports that nearly 40% of teens suffer from anxiety or depression at some point during their teen years to the extent that it interferes with functioning in some aspect of their daily life. Our therapists counsel many students of all ages on these issues. Importantly, we also provide crisis response services by offering same day Health and Safety Assessments for severely depressed and/or anxious children and adolescents whose safety is of concern to middle and high school personnel.

We could not fulfill our mission without you, and we appreciate that our community supports and endorses this important work -THANK YOU! We hope you know that your commitment to FSC has made a great impact on the lives of many in our community. We look forward to your continued engagement over the next year.

With many thanks,

Renee Z. Dominguez, Ph.D.

Executive Director

FSC - WHO WE ARE

- Not-for-profit 501(c)(3) mental health agency
- Founded in 1913 by local community leaders and agencies
- Experienced, compassionate clinicians and no wait list for appointments
- Serve Wilmette, Glenview, Northbrook & Kenilworth
- Visit www.familyservicecenter.com for help or to offer help by becoming a supporter!

FAMILY SERVICE CENTER ROOTED IN SERVICE

Your Social Service Agency – FSC Core Services

COUNSELING SERVICES

- 12-member clinical staff
- Prompt access to care; no waiting list
- Cases assigned quickly
- First-time clients typically seen within 5 days
- Services provided seven days a week
- Most insurance plans accepted
- Subsidized fees available

OUTREACH, EDUCATION & CONSULTATION

- Presentations and workshops for parents, teachers, and community groups
- Partnerships with schools, libraries, park districts, and police departments

CRISIS RESPONSE

- Health & Safety Assessments for local schools
- Member of the Crisis Response Network of the North Shore
- Consultation and/or supportive services to community partner agencies

THANK YOU TO OUR COMMUNITY PARTNERS!

Avoca School District 37
Baker Demonstration School
Boys Hope Girls Hope
CHADD, North Shore Chapter
Character Counts! In Glenview
Counseling Center of the North Shore
Crisis Response Network of the North Shore
Erika's Lighthouse
Family Action Network – FAN
Family Service of Glencoe - FSG
Glenbrook Hospital
Glenbrook School District 225
Glenview Park District
Glenview Police Department
Glenview School District 34
Glenview Values
Loyola Academy
National Alliance on Mental Illness - NAMI
New Trier School District 203
New Trier Township
North Shore Senior Center
North Suburban Special Recreation Association- NSSRA
North Suburban YMCA
Northbrook Police Department
Northbrook School District 28
Northbrook School District 30
Northfield Township
Pathways Pediatric Therapy Clinic
Selah Freedom
Warming House
Wesley Child Care Center
Wilmette Police Department
Wilmette School District 39

Family Service Center Impact of Service

- FSC serves as a behavioral health safety net to over 558 clients
- Nearly 1,800 people served annually through outreach education
- Approximately 40% of FSC clients are living at or below low-income levels
- 80% of FSC clients qualify for a subsidized rate for counseling services

It is likely that over 400 FSC clients would not have received care without a subsidy last year.

ANNUAL REPORT 2016 - 2017

Year Ended June 30, 2017

INSTITUTIONAL GIVING

Corporate, Foundation & Religious

Gil & Marlene Bowen Christian Outreach Fund
Mary Lou Downs Foundation
First Congregational Church Wilmette
Glenbrook Hospital
Healthcare Foundation of Highland Park
Mark & Karen Koulogeorge Charitable Fund
Make It Better Media
Northbrook Woman's Club Foundation
Our Lady of Perpetual Help Needy Family Fund
Rotary Club of Glenview Sunrise
Village Treasure House
Wilmette Jewelers
Wilmette Rotary Noon Club Foundation

Townships & Local Governments

New Trier Township
Northfield Township
Village of Glenview
Village of Northbrook

2017 SPRING BENEFIT SPONSORS

Leadership Circle

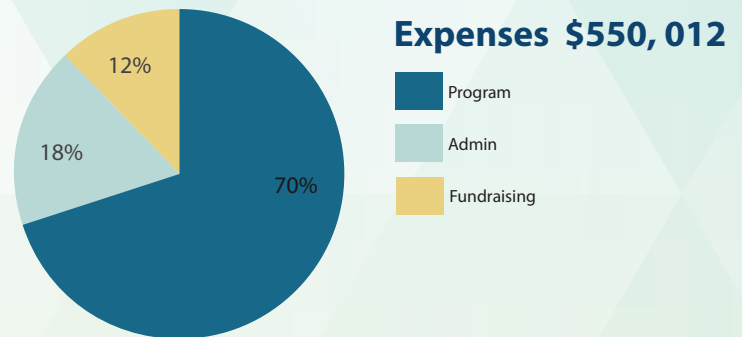
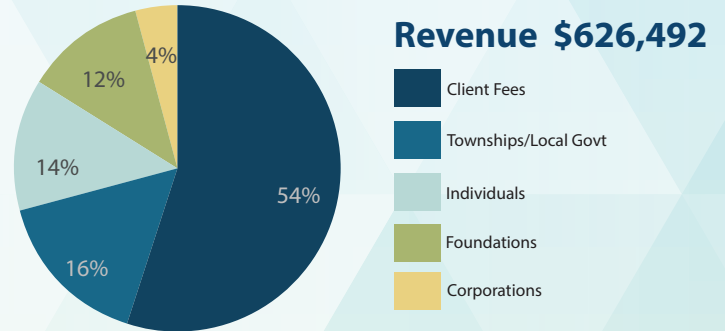
Lundbeck LLC
Wintrust Financial Corporation

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The Private Bank & Trust
James Neaylon III Employee & Employer Insurance
Dr. James and Mrs. Louise Yao

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CNA Foundation
The Glenview State Bank



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Family Service Center is grateful to our dedicated donors who share our mission. Thank you for making our work possible!

Giving Levels reflect individual contributions from July 1, 2016 – June 30, 2017 including annual appeal gifts, benefit tickets and paddle raise donations.

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-Individual donor list continues on back page-

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Carol Ducommun